

The Sandur Manganese & Iron Ores Limited

(An ISO 9001:2015; ISO 14001:2015 and 45001:2018 certified company)
CIN: L85110KA1954PLC000759; Website: www.sandurgroup.com

REGISTERED OFFICE

'SATYALAYA', No.266
Ward No.1, Palace Road
Sandur – 583 119, Ballari District
Karnataka, India
Tel: +91 8395 260301/ 283173-199
Fax: +91 8395 260473



CORPORATE OFFICE

'SANDUR HOUSE', No.9
Bellary Road, Sadashivanagar
Bengaluru – 560 080
Karnataka, India
Tel: +91 80 4152 0176 - 79 / 4547 3000
Fax: +91 80 4152 0182

06 November 2025

Appointment of Public Grievance Redressal Committee

The Public Grievance Committee has been re-constituted w.e.f 06 November 2025, I do hereby nominate the following members to Public Grievance Redressal Committee to have better governance and as a part of our ethical work practices in meeting interests of all our employees and all stakeholders where we operate. This Committee shall come into effect from 06 November 2025 and discharge their duties and responsibilities against the terms of reference provided herewith.

Sl. No	Name	Designation	Contact number	Position in committee	Mail id
1	B Ravindra Pai	Senior Vice President- Liaisoning & Legal	9448497927	Chairman	ravindra.pai@sandurgroup.com
2	P Parthipan	Senior General Manager - Technical Services	9480815506	Member	Parthipan.p@sandurgroup.com
3	Lingamgunta Dargababu	General Manager - Mines Operations	9880788809	Member	babu.ld@sandurgroup.com
4	Parvatareddy Patil	Senior General Manager- Administration	9742293617	Member	pspatil@sandurgroup.com
5	Venkatesh H	Assistant General Manager - Administration	8277893363	Member	venkatesh.h@sandurgroup.com
6	Guruprasad A V	Senior Manager (Personnel Dept - Mines)	8277893361	Secretary	avguru@sandurgroup.com
7	Dr. Manjula H G	Senior Dentist (Medical & Sanitation Dept -Arogya)	9448497870	Member	drmanjula@sandurgroup.com

All appointed herewith agree to observe, in letter and spirit, role as stipulated in grievance redressal mechanism and uphold organizational behavior and be responsible in all our actions in resolving and addressing grievances of stake holders around us.

Bahirji . A. Ghorpade

Bahirji Ajai Ghorpade
Managing Director
Encl: Annexure

MINES OFFICE: Deogiri - 583112, Sandur Taluk, Ballari District
Tel: +91 8395 271025 / 28 / 29 / 40; Fax: +91 8395 271066

PLANT OFFICE: Metal & Ferroalloy Plant, Vyasankere, Mariyammanahalli – 583 222, Hosapete Taluk, Vijayanagara District
Tel: +91 8394 244450 / 244335

Annexure

Terms of Reference

Nature of grievances that fall for redressal under grievance procedure:

- Complaints affecting one or more individual workers in respect of their – Wage, Payment of Overtime Wages, Bonus, Leave, Camp related issues (House, Water Supply, Electrical, Sanitation), Working Conditions, Hours of Employment, Health, Training and activities connected to employee welfare of Deogiri, SB Halli and neighbouring villages.
- Complaints of stake holders in respect of impacts of Mining on Environment and Social aspects.

Mechanism for addressing public grievance and complaints:

- Register is maintained for the complaints/public grievance.
- As soon as any complain receive from any person in written or verbal, it is noted in the register kept for the purpose.
- Committee members will be informed accordingly. Date, time, place will be decided for conducting the meeting along with complainant.
- Based on outcome of the meeting and collective discussions of all members, corrective and preventive actions will be initiated including relief to affected person in the form compensation or any other alternative which is suitable and decided by committee.
- In case of no complaints, quarterly meeting will be conducted regarding public grievance in general and will be suitably addressed.

Bahirji .A. Ghorpade

Bahirji Ajai Ghorpade
Managing Director